



# Training Center of the Americas

*Receive hands-on systems training at one of Latin America's largest transshipment terminals.*



Tideworks' Training Center of the Americas (TCOTA) helps terminal operators gain practical systems experience at one of Latin America's busiest container transshipment hubs, Manzanillo International Terminal (MIT).

Offering the ideal training environment, TCOTA provides the unique opportunity for hands-on training in MIT's dynamic operational environment as well as classroom instruction in a state-of-the-art training facility. Trainees leave TCOTA with the critical insights and experience needed to run their own operations with confidence.

## Who should attend training at TCOTA?

Training is designed for both new system users and experienced ones looking to learn more advanced applications of Tideworks' systems.

- Terminal managers
- Superintendents
- Vessel and yard planners
- Yard and gate personnel
- IT staff
- Any power users at your terminal

## What is included in the training?

We take care of everything for you, from curriculum tailored to your specific needs to on-site accommodations and ground transportation.

Our bilingual, operational-minded instructors walk trainees through real-world terminal operations scenarios, such as import, export, vessel loading and discharge, and gate processes, with plenty of time for dynamic discussion, repetition, and practice to ensure trainees retain what they learn. Course work focuses on business processes first and then applies use of the system to improve those processes.

*"Our training experience at TCOTA was excellent. Tideworks' hands-on approach at a state-of-the-art facility provides a complete, integrated training package."*

Javier Miranda  
Port Everglades Terminal, LLC

## Where is TCOTA?

Located in the vibrant city of Colon, a short hour from Panama City's Tocumen International Airport, TCOTA is easily accessible from anywhere in the Americas. This offsite location makes it easier for trainees to focus on learning without interruptions from day-to-day job responsibilities. Outside the TCOTA classroom, Panama provides a culturally and historically rich experience highlighted by the Panama Canal and a strong maritime tradition.

## How do I sign up?

Call **206.382.4470**  
or email **info@tideworks.com**  
for more information.



### 5 Reasons Why TCOTA is THE Training Destination of Choice:

1. **Hands-on training** in an operational context delivered by professional, bi-lingual instructors.
2. **One of the largest container** transshipment hubs in Latin America is the venue.
3. **We take care of everything** for you, from comprehensive training curriculum to on-site accommodations.
4. **Leading terminal operators** like Ports America and Dole Food Company choose TCOTA for systems training.
5. **Accessibility** – Panama is centrally located in the Americas with frequent flights from most origins.



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