




# IMPROVE COMMUNICATION WITH PARTNERS VIA AN EASY-TO-USE CUSTOMER SERVICE WEBSITE

INFORM

CONTAINER - EQPT1001090



Owner	Size/Type	Location	Yard Date
AKL	20DR	7 TIB YARD	26/06/00 00:00
Chassis	Accessory	Pool	
Received For	Safe Weight	Tare Weight	
Damaged		4409 000 LBS	
None			

Current Use History #/ Contrails Modifications

Booking Line	Vessel Voyage	FIR Expiration Date
MRE	NYK/MSK AFFRUMY	
Category	States	Est of Lading
F		Export Order
Load Port	Discharge Port	Destination
SEA	SEA	AAH
Tranship	Line Release Status	Custom Status
Weight	Trucks	Required Accessory
14504.000 LBS		
Measure	Release Number Assigned #	Container By
		JL
Over-Height	Hazardous	Temperature
Over-Height Front	Dray Status	Yards
Over-Height Back	Sort Group	Trail ID
Over-width Left	Notes	

### Build Customer Satisfaction and Loyalty

Give customers the information they want when they need it to check container availability, submit and update bookings, and run a variety of reports.

### Get Paid Faster

Customers can pay online for demurrage and other terminal fees making it easier for your customers and faster for you.

### Streamline Gate Operations

Truckers can check their booking, pre-lodge container arrival, or view demurrage status, so that once they arrive at the terminal, processing is faster and trouble-free.





## Real-time data

Shipping lines, trucking companies, brokers, and others in the supply chain can complete numerous tasks online. You control which parties are able to see and edit which data.

- Pay fees and view payment history.
- View import container availability.
- Manage bookings.
- Submit service requests.
- Receive automatic notifications by email or text message for bookings, container availability, and last free day, among others.
- View gate transactions, gate errors, trucking company information, and gate restrictions.
- Maintain interchange agreements and set reminders when due to expire.
- Run reports for import, export, equipment, and gate activity; export reports to Excel or PDF.
- View the vessel schedule, terminal news, terminal contact information, and gate cameras.
- Select desired display preferences for Date, Time, Units of Measure and Number Formats.

## Proven security model

- Protect data using secure socket layer encryption.
- You determine which parties are able to see and/or edit which data.

## Online fee payments

- Accept payments for demurrage and ancillary terminal fees with a credit card.
- Trusted accounts, as designated by the terminal, can guarantee charges online.

## Accelerate gate processing

Reduce gate queues by allowing trucking companies to perform critical tasks before arriving at your terminal:

- Check the status of bookings.
- Pre-lodge an export container's arrival.
- Check availability of import containers.
- Pay demurrage and other fees.

Find more information at our website [www.tideworks.com](http://www.tideworks.com) or call us at **206.382.4470**

## Fee Payments

Receive payment for demurrage and ancillary fees faster with online payment tools.

## Reporting

Reduce customer service calls to the terminal by offering a variety of reports online.



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