

**20+**  
**TERMINALS**  
**use**  
**CitadelMC**  
**BY TIDEWORKS**  
**TODAY**

# CitadelMC<sup>SM</sup>

Leverage Tideworks' SaaS solution and implement your terminal operating systems quickly, allowing you to take advantage of the full benefits of this cost-effective model right away. Tideworks hosts and maintains the IT infrastructure and TOS so you can avoid the upfront costs and overhead of maintaining the system yourself.

## Why Use CitadelMC?

- **Quick startup:** Reduced implementation time allows you to start reaping the benefits of a modern TOS right away.
- **No capital expenditures:** We host your TOS on our equipment, meaning no equipment or upfront software licensing costs for you.
- **Connect from any location:** The system is accessible whenever you need it from any reliable internet location.
- **All maintenance & support included:** We take care of the system maintenance and provide 24/7 technical support via our Service Center.
- **Easily scales as your business grows:** No need to worry about updating or upgrading your infrastructure – it's part of the service.
- **Your data is safe and secure:** Citadel is hosted at an off-site, hardened data center so your data is protected from natural disasters and disruptions at the terminal.
- **Disaster recovery:** Data can be continuously backed up to an alternate data center so your facility will be up and running quickly in the event of a disaster at the Tideworks primary data center.
- **Known TCO:** Under the CitadelMC monthly subscription model, you recognize the benefits of a modern TOS as an operating expense with a well-known total cost of ownership.



**TIDEWORKS**  
TECHNOLOGY  
A Carrix Solution