

IMPROVE COMMUNICATION WITH PARTNERS VIA AN EASY-TO-USE CUSTOMER SERVICE WEBSITE



FORECAST
BY TIDEWORKS

Home Import Export Gate Fees My Account Admin Wednesday, June 01

Logout MARK LONGMAN - Terminal Site Admin

Container Details - MEDU3902552

CONTAINER INFORMATION CONTAINER NOTIFICATIONS My Notifications

CONTAINER DETAILS	Vessel	MSCN	Location	YARD
Container: MEDU3902552	MSCN	573A	Yard Position: 1042B	
Line: MSC	Voyage: 573A			
Size/Type: 20DR	Unloaded: 05/27/2011 06:13			
Weight: 21.0	Required A/c:			

RELEASE DETAILS	STATUS	DATE/TIME
US Customs	CLEARED	05/27/2011 09:13
Line Release	PAID	05/25/2011 19:33
Delivery Order	NONE	
Notes	NONE	
Addr Information	05/25/2011 19:00 - SEC. FEE TERMINAL SECURITY SURCHARGE	

ASSOCIATED CHARGES			
Line Last Free Day	05/03/2011	Line Paid Through	05/03/2011
Port Last Free Day	05/03/2011	Port Paid Through	05/03/2011
Satisfied Thru Date	05/03/2011		
Please Note: The total displayed is the amount due less any payments, waivers, adjustments or guarantees.			LINE DEMURRAGE Due \$0.00
			LINE DETENTION Due \$0.00
			Other Fees Due \$0.00
			Total Fees Due \$0.00

DEMURRAGE CALCULATOR
Calculate fees for: 05/03/2011
Total Charge: \$400.00 Calculate

NOTIFICATIONS
You have the following notifications associated with container MEDU3902552: no messages.

Build Customer Satisfaction and Loyalty

Give customers the information they want when they need it to check container availability, submit and update bookings, and run a variety of reports.

Get Paid Faster

Customers can pay online for demurrage and other terminal fees making it easier for your customers and faster for you.

Streamline Gate Operations

Truckers can check their booking, pre-lodge container arrival, or view demurrage status, so that once they arrive at the terminal, processing is faster and trouble-free.



INFORM



Real-time data

Shipping lines, trucking companies, brokers, and others in the supply chain can complete numerous tasks online. You control which parties are able to see and edit which data.

- Pay fees and view payment history.
- View import container availability.
- Manage bookings.
- Submit service requests.
- Receive automatic notifications by email or text message for bookings, container availability, and last free day, among others.
- View gate transactions, gate errors, trucking company information, and gate restrictions.
- Maintain interchange agreements and set reminders when due to expire.
- Run reports for import, export, equipment, and gate activity; export reports to Excel or PDF.
- View the vessel schedule, terminal news, terminal contact information, and gate cameras.

Proven security model

- Protect data using secure socket layer encryption.
- You determine which parties are able to see and/or edit which data.

Online fee payments

- Accept payments for demurrage and ancillary terminal fees with a credit card.
- Trusted accounts, as designated by the terminal, can guarantee charges online.

Accelerate gate processing

Reduce gate queues by allowing trucking companies to perform critical tasks before arriving at your terminal:

- Check the status of bookings.
- Pre-lodge an export container's arrival.
- Check availability of import containers.
- Pay demurrage and other fees.

Find more information at our website www.tideworks.com or call us at **206.382.4470**

Fee Payments

Receive payment for demurrage and ancillary fees faster with online payment tools.

LIC#/NS#	ACTIVITY	CONTAINER	CHASSIS	GENSET	LINE	CAT	WEIGHT	EQBP	VESSEL	VOY	DATE	TIME IN	TIME OUT	DAMAGE
751HEFL	FULL IN	MSCU0915412	OVN	MSC	Export	20.8	200R	MSCALS	5805	06/01/2011	06:00		NONE	
22939FFL	FULL IN	MSCU1285256	OVN	MSC	Export	26.8	200R	MSCALS	5805	06/01/2011	06:00		NONE	
10ENHEFL	EMPTY IN	TCBU0605828	OVN	MSC		3.5	400H			06/01/2011	08:02		NONE	
7720THFL	FULL IN	MSCU2612415	OVN	MSC	Export	27.0	200R	MSCALS	5805	06/01/2011	06:02		NONE	
AKPL1FL	FULL IN	MSCU5555672	OVN	MSC	Export	20.7	400R	MSCAH	15A	06/01/2011	06:03		NONE	
206LDLFL	EMPTY IN	ZMU02033645	OVN	ZM		2.1	200R			06/01/2011	06:04		Damaged	
Z3372LFL	FULL IN	MEDU090841	OVN	MSC	Export	24.4	400H	MSCBAH	1043A	06/01/2011	06:05	10:02	NONE	
066V0VFL	EMPTY IN	CLU0327200	OVN	MSC		3.5	400H			06/01/2011	06:06		NONE	
AJKY43FL	FULL IN	MEDU2692951	OVN	MSC	Export	23.2	200R	MSCALS	5805	06/01/2011	06:07		NONE	
Z062DLFL	FULL IN	TTBU04786832	OVN	MSC	Export	27.8	400R	MSCALS	5808	06/01/2011	06:07		NONE	
APP06FL	FULL IN	ZC30271983	OVN	ZM	Export	7.5	400R	STAROT	441B	06/01/2011	06:09		NONE	
418PVL	EMPTY IN	MSCU2682726	OVN	MSC		2.1	200R			06/01/2011	06:10		Damaged	
641VRCFL	FULL IN	MSCU249562	OVN	MSC	Export	26.4	400H	MSCALS	5805	06/01/2011	06:11		NONE	
ALH85FL	EMPTY IN	CRU09811814	OVN	MSC		3.5	400H			06/01/2011	06:12		NONE	
Z21295FL	FULL IN	TTBU5226298	OVN	MSC	Export	27.0	400R	MSCALS	5805	06/01/2011	06:13		NONE	

Reporting

Reduce customer service calls to the terminal by offering a variety of reports online.



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