

FORECAST[®] LEVERAGES THE INTERNET TO STREAM- LINE GATE OPERATIONS, REDUCE CUSTOMER SERVICE COSTS, AND BOOST YOUR COMPETITIVE ADVANTAGE.



Forecast uses the Internet to help terminals communicate faster and easier with trucking companies, shippers, consignees, and other parties in the logistics chain. The system provides real-time information such as import container availability, vessel schedules, activity reports, and booking statuses before truckers arrive at the terminal, so that once they arrive, processing is faster and trouble-free. The result for the terminal is faster gate turn times, reduced customer service costs, and an increased competitive advantage. For the shipping community, Forecast enables improved planning and resource management, hassle free gate transactions, and less calls to the terminal.

The system answers customer questions proactively with advanced tools, such as automatic e-mail or SMS notifications, which reduces calls to the terminal and increases customer satisfaction. Paperless activity reporting capabilities allow customers to download the information they want when they need it and eliminate the time and cost spent faxing and mailing documents.

With Forecast, your customers can plan the future of their business today.

A LEADING WEB INTERFACE makes it easy for trucking company dispatchers, brokers, freight forwarders, and other parties in the logistics chain to get the information they want when they need it.

LOADS OF TIME-SAVING TOOLS, including automated notifications, online payments, enhanced container availability details, and booking status updates reduce customer service calls to the terminal.

AUTOMATED REGISTRATION AND MAINTENANCE enables users to register and maintain their company information in Forecast with ease.

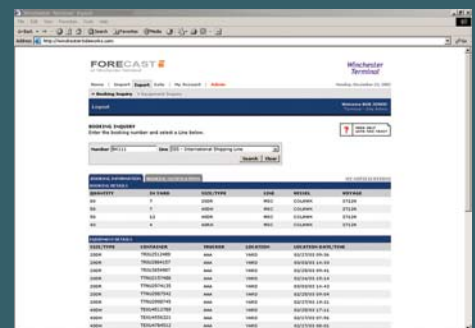
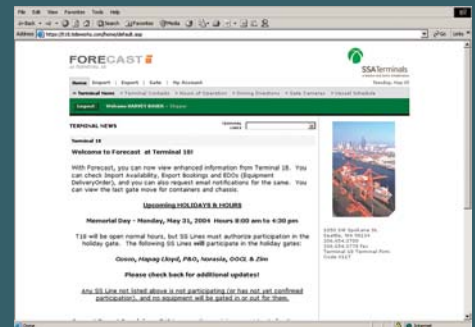
BOOKING PRE-CHECK reduces trouble tickets and cuts gate turn times by allowing truckers to check whether a booking is valid before they arrive at the gate.

DEMURRAGE DETAILS cuts down on time spent handling demurrage problems at the gate by letting truckers know ahead of time when demurrage is due.

AUTOMATED NOTIFICATIONS available by e-mail or SMS immediately inform interested parties when containers are ready for pick up, a specific booking has been input, or a particular container has been gated in or out.

PRE-ARRIVAL INFORMATION sent to the terminal in advance further expedites export container processing and reduces lines and turn times at the gate.

ONLINE GUARANTEES OR PAYMENTS for demurrage and ancillary terminal charges allow customers to perform transactions with the terminal from the comfort of their home or office.



TECHNICAL REQUIREMENTS

FORECAST WEB SERVER

- IBM compatible computer with 2 GHz CPU
- 2 GB RAM
- Windows 2003 Server R2

FORECAST USERS

- Internet connection
- Site is best viewed with Internet Explorer version 5.5 or higher*
- Recommended screen resolution is 1024x768

*Firefox supported by Forecast version 5.8.1 or higher.



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