

# MONITOR YOUR TERMINAL WITH A MORE INTUITIVE OPERATIONS DASHBOARD

# MEASURE



## Gain a 360° View of Your Operations

Get Key Performance Indicators (KPIs) important to your terminal in easy-to-read bar graphs, gauges, pie charts, and tables.

## Improve Customer Service

Real-time statistics such as crane production, detailed gate lane statistics, and rail lift data help you tackle hot issues faster.

## Proactively Address Operational Issues

Receive automated alerts via email or text message when your operation falls below acceptable productivity thresholds.





## View the data the way you want to see it

- Pick from bar graphs, gauges, pie charts, and tables to view your terminal operation's KPIs.
- Drill down into details with just one click.
- View a collection of your favorite metrics all at once with My Favorites.
- Set up a slide show to automatically rotate through your most commonly monitored KPIs.

## A web-based tool accessible from anywhere

- Access Digital Bridge from anywhere with internet access, including your smart phone.
- Get information about your terminal's performance when you need it, wherever you are.

## Monitor all areas of your operation

- Gate metrics include such statistics as Average Turn-time, Transactions per Hour, and Gate Errors by Trucking Company.
- Vessel metrics include Vessel Production Average, Average Crane Production, and Average RTG Production, among others.
- Yard metrics consist of inventory and dwell time statistics such as Full Exports in Yard, Hazardous Material by Class, and Empties Currently in Yard.
- Rail metrics include Lifts per Man Hour, Current Work Orders Available in Yard, En Route Railcars by Size, and more.
- Set up automatic alerts to instantly notify you when established productivity levels are not being achieved in any area of your terminal operation.

## Automated alert system

- Receive email or text message notifications when productivity drops.
- Forward notifications to staff for immediate action.
- You choose which metrics you want to monitor.



## Comprehensive Statistics

Get access to real-time metrics for gate, vessel, yard and rail operations.



## Slideshow

Customize your workspace to include the metrics you use most.

Find more information at our website  
[www.tideworks.com](http://www.tideworks.com)  
 or call us at **206.382.4470**



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