

USA

Luka Koper to change to Tideworks TOS

Seattle-based Tideworks Technology® has today (June 7, 2011) announced that Luka Koper, the main port and logistics company of Slovenia, has chosen Tideworks' terminal operating system (TOS) to replace its current system. The deployment comprises Tideworks' entire TOS range including Mainsail Terminal Management System®, Mainsail Online, Spinnaker Planning Management System®, Traffic Control™,

Forecast® and Digital Bridge™ performance monitoring tool.

Luka Koper conducted a competitive bidding process to select a TOS solution to replace its Cosmos TOS, which had been in place for a number of years and the new TOS is scheduled to go live in Q4 2011.

According to the company, in addition to directing all aspects of container activities, Tideworks' TOS will help Luka Koper manage roll-on/roll-off (ro-ro) operations with

its integrated ro-ro and non-containerised cargo module. As part of the agreement with Luka Koper, Tideworks will provide project management, software customisation and testing, user training, data migration, go-live assistance and on-going maintenance and support. The project will be accomplished in close cooperation with Luka Koper's outsourcing information technology company, Actual I.T. of Koper.

“While migrating from

one system to another can be a daunting undertaking for any organisation [we] believe that Tideworks will ensure that transitioning to a new TOS is efficient and cost-effective,” said Boris Susmak, Head of IT and communications business development of Luka Koper. “We are confident that Tideworks' suite of solutions will allow us to maximise operational productivity and enhance communication with our customers and partners.” ■

Tideworks also for New Caledonia

GIE Nouméa Port in New Caledonia has also selected Tideworks Technology to implement its suite of terminal operating system (TOS) solutions. Scheduled to go live in Q4-2011, the project will utilise a combination from Tideworks' resources in the USA as well as the company's Singapore office.

Tideworks will provide all associated implementation services including project management, software customisation, user training and 'go-live' assistance.

The port has also opted for maintenance and support services, which includes 24/7 technical support and all software upgrades.

Furthermore, Tideworks will provide EDI services, remote administration of the application and database servers, operating system and database patches, and monitoring of system availability and performance.

“Tideworks TOS solutions are a perfect fit for our terminal operations and will provide us with powerful tools to

streamline and maximise the efficiency of our activities. We are confident that it will allow us to optimise the operation of our mobile harbour cranes and reachstackers, resulting in an improvement of our productivity, for the benefit of our customers.” said Mathieu Landrieu, project manager, GIE Nouméa Port. ■